

MAY 2024

BENCO NEWSLETTER

A newsletter for Benco Staff



MARs Madness! Putting an End to Med Errors

Medication errors can range from missing a dose of medication or not using the correct amount, to giving the wrong medication to the wrong resident. Medication errors impact the level of care we are providing to those we support and should be rare and immediately caught.

According to Ian Moore, our Quality Assurance Coordinator, most medication errors occur from not checking the bubble pack carefully when there are two doses instead of one. This results in leaving one dose in the bubble pack. Communication break down is the other most common reason for missing a medication. This can be caused by a change in staffing, or other disruption, leaving confusion over who is responsible for giving the med, resulting in a missed dose.

Even one medication error is too many! Good communication with shift partners and keeping your Medication Administration Record (MAR), otherwise known as the green book, with you are the keys to stopping these errors.

Check your MAR/Greenbook:

1. Before giving the medication
2. While giving the medication
3. After giving the medication (sign once given)

If you have questions about the medication, please contact your Program Coordinator who will check with the client's primary care provider or pharmacist.

Meet MARcie the Marsupial!

She is the new MARs mascot, ensuring that Med Errors are a thing of the past! She never gives medication without checking her green book and neither should you! MARcie will be visiting the programs (in the form of stickers, posters, and coloring pages) to remind everyone to carry their green books with them when giving medication to ensure the correct dose is given to the right person, at the right time!

Director of People, Misty Sorte, will be visiting programs this month to ensure staff are following MARs protocols.



WATCH OUT FOR OUR YOUTUBE VIDEOS

@bencocorvallis1926

THANKS
FOR
WATCHING



Crikey! What happened to Joey?



Joey was given the wrong medication! Marcie, the MARs Marcupial, is going to be training us all on how to prevent this from happening.



Gather around Mates-- even one med error is too many. Keeping your green book with you is key!



Don't forget the 5 R's

Comic By Misty Sorte

Medication
Administration
Record

I always knew the answer can always be found in a book

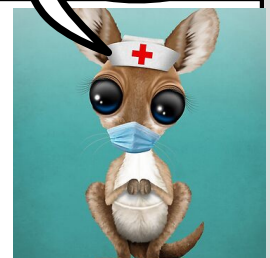


Staff must compare the label with the Medication/ Treatment (MAR/TAR) Record Three times:

1. Before giving the medication
2. When giving the medication
3. And when putting the medication container away.



1. The Right Medication
2. The Right Dose
3. Using the Right method of administration
4. At the Right Time
5. To the Right Individual



I always have my greenbook with me when I give meds and I have never made an error. I'll be watching to make sure you are checking your green book.



COMING SOON

MARs Rap (done by our own DSP), an Austrian spokesperson, and song plea from our Green book friends. On YouTube this month!